



Located at the gateway of Union Square, Hotel Nikko offers luxurious, Asian inspired rooms, suites, amenities, and accommodations for an indulging experience.

Please dial 0 to reach a representative during your stay.
Thank you very much for choosing to stay with us,
we are honored and excited to have you as our guest!

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Hotel Policies

Check-In, Check-out & Departure

- Check-in time is at 3PM.
- In addition to the room and tax charges, please be advised that Hotel Nikko has an authorization hold of \$125 deposit per day. Authorization holds are released upon check-out.
- Check-out time is at 11AM.
- Please verify departure date, any modification made after check-in will result in an early departure fee of 1 night's room and tax.
- When using a debit or credit card for authorization / payment purposes, please be advised that your card issuer's bank may hold authorizations for up to 3-10 business days or more before the funds are released back to your account.

Safety & Security Policies

- All guests entering the hotel must have a valid room key or be personally accompanied by a registered guest with a valid room key.
- For your safety, our security department may conduct a welfare check on "DO NOT DISTURB" rooms over 24 hours.
- The law prohibits anyone under the age of 21 from consuming alcohol on hotel property.
- Parties in guest rooms are not permitted. Discovery of noise / disturbances caused by unauthorized parties will result in a \$500 fee and immediate eviction from Hotel Nikko.
- Firearms and weapons are prohibited.
- Inappropriate, illegal, or unsafe behavior or activity, noise complaints from another guest, treating hotel staff with disrespect, or refusal to comply with any security directives are ground for eviction.
- Please notify the front desk team if you need special assistance in the event of an evacuation.

Pet Policy

- All dogs must be registered at the Front Desk at the time of Check-In.
- A daily \$65 (plus tax) pet fee is automatically applied to the registration.
- Dogs must never be left unattended in the registered room.
- Discovery of an unregistered pet will result in charge of the daily \$65 pet fee, a non-refundable \$250 unregistered pet fee, and immediate eviction from Hotel Nikko.

Window Washing

- To maintain the impeccable views and high standards of our property, exterior window washing will take place from June 9, 2025 through June 27, 2025.
- Note: Pool patio and Dog Run will be closed from June 9-13, 2025. We kindly ask for your understanding as brief visual or sound disturbances may occur during this time. Every effort will be made to minimize inconvenience.

Amenities & Accommodations

Amenity Fee

An amenity fee of \$39 (plus tax) per day will be charged to the reservation

Amenities included: Premium High Speed Internet in guestrooms and public areas, Unlimited access to our 10,000 Sq. Ft. Fitness Center glass-enclosed swimming pool, Daily \$10 Food & Beverage Credit

Pool & Fitness Center

Pool Hours: 6:00am- 10:00pm

Health Club Hours: 24 hours with room key access

Smoking

Hotel Nikko is a Non-Smoking Facility.

Discovery of smoking in a guest's room and/ or public areas will result in a \$500 cleaning fee and immediate eviction from Hotel Nikko.

Premium Internet Access

Premium Internet Access can be accessed by connecting to “Nikko WiFi” Enter last name and room number. Read and accept “terms and conditions” before “SUBMIT”.

For Internet Support: Please contact INTELLO at 1-888-446-8310 or helpdesk@intello.com.



ANZU

Anzu Restaurant is located on the 2nd floor
the following are the hours of operation:

- Breakfast:** 7:00 am to 10:30 am Daily
- Sunday Brunch:** 11:00 am to 2:00 pm
- High Tea:** 11:00 am to 2:00 pm Saturday and Sunday

Operating hours are subject to change without notice.

See menu at <https://www.restaurantanzu.com/menu>

In Room Dining

- Breakfast** 6:30 am – 11:30 am
- Lunch & Dinner** 11:30 am – 10:30 pm

Kanpai Sushi Lounge

- Bar Service** Sunday through Wednesday: 5:00 pm – 11:00 pm
Thursday through Saturday: 3:00 pm – 1:00 am
- Dinner** Sunday through Wednesday: 5:00 pm – 11:00 pm
Thursday through Saturday: 4:00 pm – 12:00 am
- Live Entertainment** Thursday – Saturday: 9:30pm – 12:30 am

Feinstein's At The Nikko



Feinstein's At The Nikko

One of San Francisco's most sophisticated live-music destinations, Feinstein's at the Nikko has played host to some of the world's leading musical talents.

We present a wide range of local, regional and national entertainers. When you are a guest of Feinstein's at the Nikko you're invited into one of the most personal performance spaces San Francisco has to offer.

Our artists range from American Songbook master Michael Feinstein to a wide range of Tony and Grammy Award-winning artists; from Broadway's newest stars to Jazz legends and R&B greats, to some of the Bay Area's most beloved up and coming vocalists.

Feinstein's at the Nikko is located on the Lobby Level of the beautiful Hotel Nikko at 222 Mason Street. Located steps from Union Square, Hotel Nikko blends urban convenience with Eastern charm for a luxurious and boutique hotel experience.

See information at <https://www.feinsteinssf.com>



Unforgettable Moments. Unmistakably Nikko.

In-Room Amenities

- | | |
|----------------------|------------------------------------|
| Bathrobes | In-room Safe (accommodates Laptop) |
| Slippers | Premium TV Channels |
| Coffee / Tea Maker | Iron / Ironing board |
| Hair Dryer | Flat Screen TV |
| Electronic Check-out | Individual Temperature controls |
| Minibar | Telephones |
| | Complimentary Toiletries |

Housekeeping Services:

Daily housekeeping service is automatically provided. Should you wish to opt out of the cleaning service, kindly use the “Privacy” button located next to the light switch by the entrance door.



Lobby Level

Front Desk
Feinsteins
Kanpai Sushi Lounge

5th Floor

Pet Terrace
Indoor Pool
Rooftop Pool
Deck Terrace
Fitness Center
Health Club
Locker Rooms

2nd Floor

Restaurant Anzu
Mendocino
Mendocino II

23rd Floor

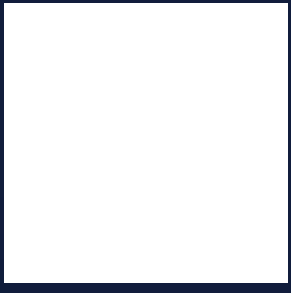
Imperial Lounge

25th Floor

Bayview, Golden Gate Room, Peninsula,
Presidio Boardroom, Olympic Boardroom,
Lincoln Boardroom, Merced Boardroom

3rd Floor

Nikko Ballroom
Nikko I
Nikko II
Nikko III
3rd Floor Foyer
Monterey
Monterey I
Monterey II
Carmel
Carmel I
Carmel II



Ready to cast?

Your room is equipped with a casting solution. Using your mobile device, you can cast content from a Google Cast compatible application to the TV following the instructions below.

1. Connect to the main building WIFI and access the internet. You must be logged in using the room number and last name or using the unique user code provided upon your arrival.
2. Turn on the TV, select channel 98 (HDMI 1).
3. On your mobile device, open a Google Cast compatible application such as Netflix. Certain applications require a subscription to access their content.
4. Choose your content, locate the casting icon in your application and press it.
5. When prompted, select the Chromecast identified with your room number. The casting should occur momentarily.

*Chromecast does not record your account information. A one-time “Key” is exchanged between your mobile device and the Chromecast when you cast content, and it is automatically deleted once the content playback is stopped.

Need more instructions? Please visit <http://cast.guide>



Parking

Please know that Hotel Nikko San Francisco does not offer self-parking.

Hotel Nikko San Francisco offers Valet parking in our secured, covered garage with 24-hour in-and-out privileges for \$75.00 plus tax per night, and \$85.00 per night plus tax for oversized vehicles. The entrance to our valet parking is 180 Ellis Street (corner with Mason Street). Please know parking is limited and is on a first-come, first-served basis.

City Park Mason-O'Farrell Garage- (325 Mason St. San Francisco 94102. 415-673-6757) Offers covered self-parking and this garage is located across the street from Hotel Nikko. Please see the cashier before you exit the building to inquire about in and out privileges. The cost for 24-hour self-parking without in and out privileges start at \$43.00 dollars to learn more visit

<http://www.harsch.com/property/mason-ofarrell/>



Pet Policy

Dear Guest,

Welcome to Hotel Nikko San Francisco! We are delighted to have you and your dog as our guests. To ensure a comfortable stay for yourself and fellow guests, please note the following guidelines:

The hotel is prepared to accommodate your dog in the room; provided that your dog is 50 pounds or less for pets. Service animals are excluded from weight limits. Your pet must be fully trained appropriately, controlled by you, and comply with local legislation requirements. There is a pet fee of \$65 per night with a one-time \$150 incidental authorization upon check-in. Service animals are excluded from this fee.

Under Titles II and III of the ADA, only dogs are recognized as service animals.

A Service animal refers to any animal trained to do work or perform a task for the benefit of an individual with a disability. Pets providing emotional support, well-being, comfort, or companionship are not recognized as service animals under ADA regulations.

Your pet and service dog must be kept on a leash at all times throughout the hotel property, it may only be unleashed in your room.

To ensure all guests have a nice quiet, restful sleep, we ask that no pets or service dogs be left unattended at any time, particularly in a guest room. In the event of any disturbance to other guests, we will ask you and your pet to leave the hotel, any costs incurred by the hotel to compensate affected guests will be charged to you, we will contact San Francisco Animal Care & Control to assist in handling the situation.

Pets are not allowed in any food or beverage outlets, health club, or pool areas of the hotel. This exclusion does not apply to service dogs.

You are responsible for cleaning up after your pet on hotel property and in the neighborhood. For your convenience, public receptacles to dispose of waste are located on each corner of the hotel.

Please contact the housekeeping department to arrange a convenient time for servicing your room as we cannot service a room if there is a pet in the room.

You agree to be responsible for all property damages and/or personal injuries resulting from your pet's or service dog's presence in the hotel. You further agree to indemnify and hold harmless the hotel, its owners, and its operator from all liability and damage suffered as a result to your service dog or pet's presence in the hotel. The hotel reserves the right to charge your account commensurate to the cost of such damages.

We sincerely appreciate your acknowledgment of these guidelines for the protection and enjoyment of all of our guests. We hope that you and your pet enjoy your stay here at Hotel Nikko San Francisco and we look forward to welcoming you again soon.

Thank you for your cooperation.